

Patients Participation Group, The Market Surgery, Aylsham

Minutes

Friday 21st July 2023

Attendees: Carole White (Chair)
Nicola Sandell (Market Surgery)
Ann Medler
Ken Seaman
Fiona Usher
Heather Riseborough

Apologies: Peter Lavender
Nicola Hibberd
Irene Macdonald

Minutes of last meeting

- Agreed

Matters Arising:

- **Action** - Nicola to contact organisations to let them know about next year's Health Awareness Event in July

Feedback from the PPG Working Group

- Carole was invited to attend a PPG working group by the ICB as we are seen as an active and involved PPG. The group consisted of representatives from 5 PPGs across the county (Swaffham, Newton Flotman/Long Stratton, Thorpewood and Gorleston)
- Each PPG gave examples of work they had done, which included Good things like – patient survey, health awareness events, helping out at vaccine clinics, social media sites (Facebook and Twitter), wellbeing café, working with young people. The downside was the lack of diversity and lack of a young voice at the meetings.
- They are looking at developing a PPG recruitment for Norfolk. Healthwatch have produced a PPG Toolkit (copies were given out). **Action** – all to review before next meeting.
- The networking/sharing of ideas was a useful outcome of the meeting.
- There will be another 3-4 meetings, the next one if 4th October
- We discussed how we could get young(er) people involved in our PPG – look at Duke of Edinburgh scheme (**Action** – Carole to investigate further) to see if they would be interested in volunteering (e.g. creating a newsletter)

ICS Structure – PowerPoint presentation

- Reviewed the ICS slides
- Looked at Aldborough Surgery website. **Action** – Nicola to look at adding a 'Patient Voice' section to our website

Surgery update

- New ANP – Angela Freestone is joining the surgery.
- Discussed Shared Care Records – enabling health organisations across Norfolk to be able to view other organisations patient's records (incl. NNUH, JPH, QEH, NSFT, GP Practices, NCH&C and Social Care)
- Online Access – access to prospective full medical record is going live on 1st August

AOB:

- Newsletter – see above
- 3 diagnostic centres to open in Norfolk – JPH, NNUH and QEH.

Dates of meeting in 2023 (all meetings start at 11am)

- September 22nd (TBC, meeting date may change to after the next PPG Networking meeting)
- November 17th