

Patients Participation Group, The Market Surgery, Aylsham

Minutes

Friday 22nd July 2022

Attendees: Carole White (Chair)
Nicola Sandell (Market Surgery)
Ann Medler
Ken Seaman
Nicola Hibberd
Fiona Usher
Apologies: Irene MacDonald
Jilly Gourlay

Josh Russell (Physician Associate at the practice) gave an interesting talk about the role of Physician Associates in General Practice and the hospital setting. There is direct supervision of the PA by a GP or consultant and a debrief currently at this practice every day for the PA. Josh is also currently the PA Ambassador for Norfolk and Waveney ICB.

Minutes of last meeting agreed

Matters arising not covered on agenda

CW has tried to contact Robert Wootton but been unsuccessful.

CW has sent out a copy of the constitution which can be discussed at our next meeting.

CW has received the Norfolk and Waveney ICB document- 86 pages long. She raised a useful item. 111 patients can be booked directly into the practice appointment system or minor injuries service if needed after triaging.

Diagnostic hubs- a survey has been sent out to PPG members which we will try to complete

Surgery Update:

- Extended hours- sessions need to be increased across practices. A survey will also be sent to patients.
- There has been an increase in the number of F2F appointments available and the number of available appointments which can be booked online.
- Flu vaccinations will now include all over 50s
- Blood test appointments will be available to book online for chronic disease management.

- There is now a rapid diagnostic service at the old Huntercombe hospital where patients can be referred for rapid tests if they don't meet the criteria for 2ww referrals. Patients are seen within 5 days.

Patients Survey 2022:

Responses are still being analysed.

Health Awareness events

NS has struggled to find available slots at the town hall. Alternative venues were discussed – possibly ACT or Youngs park. We agreed that a date at the end of September or early October would be suitable. Leanne one of the Nurse practitioners has kindly agreed to host the event on women's health.

A O B: None

Next Meetings:

Friday 23rd September Friday 25th November

All at 11am