

Patients Participation Group, The Market Surgery, Aylsham

Minutes

Friday 20th May 2022

Attendees: Carole White (Chair)
Nicola Sandell (Market Surgery)
Ann Medler
Ken Seaman
Nicola Hibberd
Fiona Usher
Apologies: Oya Christie Miller
Irene MacDonald
Jilly Gourlay

Robert Wooton has contacted Carole and will be leaving the group.
Minutes of last meeting agreed

Matters arising not covered on agenda -None

Surgery Update:

- Covid precautions- most of these are still currently in place
- Staff- Dr Mumford retires in June. Dispensary is now fully staffed and has employed a pharmacy technician with PCN funding.
- From June more availability of online appointment booking slots and more routine appointments will be available.

Patients Survey 2022:

70 responses have so far been analysed. There are 274 responses to go through which will take some time.

Initial results showed 251 out of 274 patients agreed that masks should still be worn. Health awareness session suggestions were for menopause, prostate, weight management and healthy eating advice.

Health Awareness events

We discussed these events and thought initial topics could be women's and men's health. NS will try to book some dates at the Town hall mid-September and will start identifying speakers and organisations to have stands. Advertising these events on TV screen/Just Aylsham/village magazines/sending texts to patients.

A O B:

- 1) With new members joining it was agreed that we will revisit the Terms of Reference for the PPG and this will be discussed at the next meeting

- 2) To consider having a GP or other members of the health care team at the meetings from time to time. NS will invite Josh one of the Physicians Associate to the next meeting to explain the role of PA's
- 3) Irene raised the issues of having up to date minutes on the PPG notice board. NS apologised and will get updated. Minutes will also be put on the website
- 4) There may be 5-6 new members who expressed an interest on the patient survey responses. Carole will contact them.
- 5) Carole mentioned the newsletter and that the PPG may be able to have an article in it and help with compiling.

Next Meetings:

Friday 22nd July

Friday 23rd September Friday 25th November

All at 11am